



**RENAULT**  
Passion for life

# Don't let accidents slow you down. Get £250 back with Excess Return



## How to get it

- 1 Ask your dealer for your voucher.
- 2 Pop our number, 0330 102 8839, in your phone as Renault first so it's always to hand. Or why not download our free app? Just search Renault Claims in the app store.
- 3 In case of an accident, call Renault. Be sure to ring us first, before your insurer, or we can't give you £250 back.

# Our gift to you: free Excess Return

We hope you love your new Renault. To help you keep it protected, we've given your dealer a free Excess Return voucher for you. It's valid for a year and worth up to a huge £250.

## What if I need to claim?

Unfortunately accidents happen, and when they do, simply call Renault first on 0330 102 8839. Yes, even before your insurer!

That's all you have to do to get up to £250 towards your insurance excess, regardless of your insurer.

For example, your excess might be £350. Using Excess Return you will only have to pay £100.

## Why come to Renault first?

- 1 Haven't you heard? We'll pay up to £250 of your insurance excess.
- 2 We guarantee that your car is repaired at a Renault Approved Repairer using genuine parts. This isn't guaranteed if you call your insurer first.
- 3 We'll happily pick your Renault up, wherever you are in the UK.
- 4 You won't be slowed down, because we'll give you a courtesy car.
- 5 We make it really easy by handling the claim from start to finish. We even deal with your insurer on your behalf.

[www.renault.co.uk/ExcessReturn](http://www.renault.co.uk/ExcessReturn)  
Save 0330 102 8839 in your phone today

### Terms and Conditions of the Excess Return Voucher

- The Free Excess Return Voucher is available to customers who purchase a new Renault from a Renault dealer and who also apply for Free Driveaway Insurance.
- The voucher is valid for one year from its registration. Only one voucher can be issued per vehicle. The voucher can only be used once.
- The voucher only applies when the claim is reported to, accepted and managed by Renault Excess Return and the accident repair is carried out at a Renault Approved Bodyshop.
- To redeem the voucher you must call the dedicated Renault Excess Return hotline first on 0330 102 8839 after a vehicle accident, whoever you are insured by. If you call any other Renault number or your insurer without our instruction the voucher will be void.
- Where we accept and complete the vehicle repair, we will pay up to £250 cash back towards any policy excess paid by you. You will be required to pay the repairer your applicable Motor Insurance Policy Excess. The repair cost must be settled by your insurer. Once the repair is completed and your insurer has settled the claim we will refund you £250 or the value of your excess whichever is the lower. You will need to provide proof that you have paid your excess in order to claim under the voucher. Nothing in this offer obliges us to accept any vehicle for

- repair. The voucher is not valid if your vehicle is deemed a total loss.
- Where we manage the vehicle repair, we will do so in conjunction with your motor insurer if the accident was your fault, or the other driver's insurer if they were at-fault and if they have accepted liability.
- Accident recovery is provided for unroadworthy vehicles when you call Renault Excess Return first on the dedicated number and we handle your insurance claim on your behalf. If you cancel the recovery of your vehicle you will be liable for any cancellation charges incurred, or if your insurer rejects your claim you will be liable for any recovery costs incurred.
- A courtesy car is provided subject to availability when you call Renault Excess Return first and your car is repaired by a Renault approved repairer. It is not available if you are claiming on Renault Free Driveaway Insurance or Get Me Home Cover.
- The voucher is not valid for standalone glass claims.
- This offer may be withdrawn at any time.

Renault Excess Return is provided by Verex Assistance UK Ltd registered in England and Wales Company No.05687158, Batchworth House, Church Street, Rickmansworth, Herts WD3 1JE which is regulated by the Claims Management Regulator in respect of regulated claims management activities.